



# Contact Information Update

*Have you changed your phone number?  
New mailing address?  
Subdivided your property?  
Please let us know!*

Phone: 403-227-4861  
Fax: 403-227-5750  
E-mail: [reception@crossroadsgas.com](mailto:reception@crossroadsgas.com)

**Contact Information**

Account Number: \_\_\_\_\_

Account Name: \_\_\_\_\_

Primary Phone #: \_\_\_\_\_ Alternate Phone #: \_\_\_\_\_

Emergency Contact Name & Phone #: \_\_\_\_\_

(Will not be used for billing-related situations or to access account information)

**Municipal/Rural Address:** \_\_\_\_\_  
*(I.e. 36060 Range Road 282)*

Lot/Block/Plan # (if applicable): \_\_\_\_\_

## The Importance of Updated Records & Your Municipal/Rural Address

It is important for Crossroads to have all of your current contact information in case of an emergency. There are many different types of emergencies that natural gas companies encounter and in the event of, Crossroads may need to contact you.

If we have your current phone number and your municipal/rural address, we can get in touch with you and get to you sooner.

Please call, fax, mail or email us with your municipal/rural address and updated contact information. Ensure that you keep your municipal/rural address somewhere visible and handy such as on your fridge should you or visitors, who may be responsible for your dependents, your property or yourself, need to call 911. The municipal addressing system in rural areas was created primarily for emergency personnel (i.e. Fire Dep't, Police, Ambulance) to get to you quicker.

Also, let us know if you have an alternate contact whom Crossroads could get in touch with while you're away or subsequently out of reach.

