

Crossroads Gas Co-op E-billing is here!

PO Box 6319
Innisfail, AB T4G 1T1
Phone: 403-227-4861
Toll Free: 1-800-661-4861
Fax: 403-227-5750
Email: reception@crossroadsgas.com



Save on postage. Save paper. Save trees

Frequently Asked Questions

Q: What is e-billing?

A: Instead of receiving a paper utility statement in the mail, you receive an email with the utility invoice attached.

Q: Will I receive a hard copy of the bill as well?

A: No, a hard copy of the bill will **NOT** be mailed.

Q: How do I sign-up?

A: Fill out the form below, sign at the bottom and send it back to Crossroads via mail, email, fax or drop-off in person. Then, a test email will be sent to you and you must reply so we can confirm that we have the correct address.

CROSSROADS GAS E-BILLING SIGN-UP

Monthly Utility E-billing Terms & Conditions

1. It is the responsibility of the applicant to monitor whether or not they have received their Natural Gas bill each month.
A hard copy will not be mailed.
2. Utility bills will be emailed to the applicants email address at the time utility bills are processed.
3. Applicants are responsible for advising Crossroads Gas Co-op, in writing, of any changes required, including applicant information, account information, sale of property, cancellation of e-billing.

Today's Date: _____

Utility Account Number: _____ Phone Number: _____

Name(s): _____

Address: _____

Email my gas bill to the following e-mail address: _____

Account Owner(s) signature: _____

- Please remember to respond to the test email that Crossroads will send you

FOR OFFICE USE ONLY:

Test Email sent: Test Reply Received: Email Entered: E-bill set to YES: