

Sign-up for pre-authorized debit

Pay the easy way

Set up automatic pre-authorized payments from your bank account and never worry about missed payments or late charges again. Fill out the form on the back of this page and attach a copy of a void cheque or a Pre-Authorized Payment form from your bank. Then, mail, email, fax or drop the form off in person at Crossroads.

A more secure way to pay

Paying bills with pre-authorized debit means you never have to worry about your cheques being stolen or lost in the mail, reducing your risk of identity theft.

Save Money

Paying bills with pre-authorized debit means you don't need to send a cheque with a stamp, saving you money on the increasing costs of postage and cheques.



Frequently Asked Questions

Q: What amount will come out of my bank account?

A: The exact amount of your bill each month, which will usually be a different amount every time.

Q: What day of the month will the payment be withdrawn from my bank account?

A: The payment will be withdrawn on the bill due date, which is the 22nd of the month or the following business day, if the 22nd falls on a weekend or holiday.

Q: Can I have my payment withdrawn from my MasterCard or Visa account?

A: No. We do not take MasterCard or Visa payments.

Q: Do I have to set up automatic pre-authorized payments?

A: No. You do not have to set this up. It is an option Crossroads provides to make paying bills easier.

Q: Will I still receive my bill every month?

A: Yes, you will still receive a bill.

Q: Will my banking information be protected?

A: Yes, the banking information is uploaded to the bank via a secure connection.

Q: Is there any cost involved with setting up Pre-authorized payment?

A: Crossroads does not charge you to have this set up.

Pre-Authorized Debit (PAD) Agreement

Please attach Void cheque or Pre-Authorized Payment bank form

1. Customer Information (Please print clearly)

Name: _____
Crossroads Gas Account #: _____ Phone Number: _____
Mailing Address: _____
City: _____ Province: _____ Postal Code: _____

2. Bank Account Information as Per Attached Void Cheque/ Bank Form

Void Cheque copy or bank form attached

Account Number: _____

Financial Institution Number: _____
(3 digits)

Branch Transit Number: _____
(5 digits)

Financial Institution:

Name: _____

Address: _____

Please remember to attach a copy of a void cheque as well. Alternatively, you can attach a "Pre-authorized" form from your bank.

3. Pre-Authorized Debit (PAD) Details

You the Payor authorize Crossroads Gas Co-op Ltd. to debit the bank account identified above for the **exact amount** of the account's outstanding balance, which will usually be different each month.

These services are for (*check one*): Personal Business

Date of the withdrawal will be the 22nd of each month, or the next business day. The first withdrawal will occur the month after Crossroads Gas Co-op Ltd. has received this completed application.

This authority is to remain in effect until I/we notify Crossroads Gas Co-op Ltd., in writing of its' termination subject to providing notice of 15 days. To obtain a *Notice of Cancellation Form*, contact us. For more information on your rights to cancel a PAD Agreement, contact your financial institution or visit www.cdnpay.ca

Signature of Account Holder

Signature of Joint Account Holder (if applicable)

Name (Please Print)

Name (Please Print)

Date

Date

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with the PAD Agreement. To obtain more information on your recourse rights, contact your financial institution or visit www.cdnpay.ca

When the Form is complete, mail, fax or email to:

Crossroads Gas Co-op Ltd., P.O. Box 6319, Innisfail, Alberta T4G 1T1; Tel: 403-227-4861;
Toll Free: 1-800-661-4861; Fax: 403-227-5750; Email: reception@crossroadsgas.com